

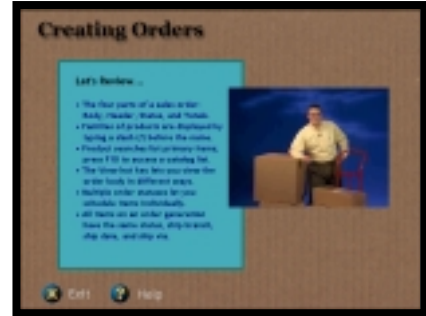
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Computer Based Training: Eclipse Sales Order Entry 2

Thanks to the overwhelming popularity of the first computer based training (CBT) program, Eclipse has developed the second CD-ROM title in the series: Eclipse Sales Order Entry 2.

An interactive multimedia training program, the new Eclipse Sales Order Entry 2 picks up right where the first program left off. Your employees learn how to improve their efficiency and customer service while completing five intermediate exercises:

- Creating Orders
- Scheduling Backorders
- Procuring and Nonstocks
- Partial Backorders
- The Calling Queue



Video host Steve Krok returns, starting and ending each exercise with entertaining and informative video segments. Then your employees get to do it. Using a lifelike simulation of Eclipse, employees work through five self-paced exercises. Each exercise includes a series of short step-by-step tasks. Tasks are introduced by brief audio recordings that provide the necessary conceptual background, along with insider tips about using Eclipse efficiently.



Your employees quickly learn how to use Eclipse Scheduling to handle backorders. Then they procure items for emergency backorders, and add nonstock products to the system “on the fly.” They also learn how to fax order acknowledgements, plus use the Calling Queue to improve their customer service.

Besides making learning fun, computer based training ensures that all your employees receive the same consistent coaching. Quiz scoring and user statistics are built-in. This lets you know which employees really understand sales order entry, and which should go through the course again for a refresher. With the optional CBT reporting feature, you can send the employee score reports directly to a supervisor’s attention.



Computer based training is always available for quick, convenient learning. Learn without leaving your desk. Learn at your own speed and on your own schedule, while improving retention through engaging multimedia interactivity. Improve your company’s efficiency and customer service by ordering Eclipse Sales Order Entry 2.

For more information on Eclipse Sales Order Entry 2, please contact the Eclipse Inside Sales Department at our Corporate Office in Shelton, CT at (203) 926-2642.